



## **A unique volunteering opportunity at Chester Castle**

### **In brief...**

A chance to get involved in an exciting new pilot heritage experience in Chester. Chester Castle will be opening its doors to the public this summer (20<sup>th</sup> July – 3<sup>rd</sup> September) and we are looking for volunteers aged 18+ to engage with visitors and to enhance their experience.

### **Role**

- To welcome visitors to Chester Castle and to engage visitors with the site and its place in Chester's history
- To act as a guide in the 12<sup>th</sup> century Agricola Tower
- To patrol the grounds, offering information and assistance to visitors as required
- To assist with craft activities / object handling and other family events as necessary
- To gather visitor feedback
- To support marketing and promotion activity
- To encourage donations
- To assist a member of staff from Grosvenor Museum to open/close the Castle at the start and end of the day, and to transport goods from one site to the other

### **Skills/Experience**

- Excellent communication skills with a wide range of groups and individuals
- An interest and enthusiasm in history and heritage
- Delivering craft activities / object handling (desirable)
- Ability to work on own initiative
- Ability to work as part of a team
- Smart and presentable
- Flexible and adaptable approach
- Pleasant and helpful personality

### **Benefits**

- Being a part of a brand new heritage experience in Chester at its outset
- An opportunity to develop connections within Cheshire West and Chester Council and with professionals in the Arts, Archaeology and Heritage sectors
- Experience that can be used to enhance your CV

Volunteers will be provided with a radio and ID tag, and will be given a full induction. Unfortunately, we will not be able to cover expenses.

### **Commitment**

- The Castle will be open 6 days a week Tuesday – Sunday (and on Bank Holiday Monday on 28<sup>th</sup> August). You will be required to commit to 1 or 2 days per week, ideally for the duration of the 6-week opening period
- Shifts are 10am – 5pm Tuesday – Saturday, 12.30pm - 4.30pm Sunday.  
The Castle will be open to the public 10.30am – 4.30pm Tuesday – Saturday, and 1pm – 4.00pm on Sunday to allow us 30 minutes at the beginning and end of the day to set up/tidy away.

### **How to Apply**

Please visit the West Cheshire Museums volunteering page, where you can apply via our online form or download and print a paper copy.

<http://grosvenormuseum.westcheshiremuseums.co.uk/support-us/volunteering/>

**If you would like further information about this opportunity, please contact:**

Caroline Thomas, Project Manager - E: [caroline.thomas@cheshirewestandchester.gov.uk](mailto:caroline.thomas@cheshirewestandchester.gov.uk)

Mari E. Fullwood, Castle Supervisor - E: [mari.elliott@cheshirewestandchester.gov.uk](mailto:mari.elliott@cheshirewestandchester.gov.uk)